



Single Employment Cases Filed in 2024

4,061

TOP FIVE STATES FOR SINGLE EMPLOYMENT CASE FILINGS

| | |
|------------|-------|
| California | 1,568 |
| Texas | 584 |
| Florida | 290 |
| New York | 270 |
| Illinois | 113 |

TOP INDUSTRIES

| | | | | |
|-----------------------|-------------------|---------------------------|------------------------------------|---------------------|
| 427 Retail | 404 Healthcare | 389 Financial Services | 383 Restaurant/ Food Service | 239 Technology |
| 187 Transportation | 153 Insurance | 139 Staffing Agencies | 135 Energy | 117 Construction |

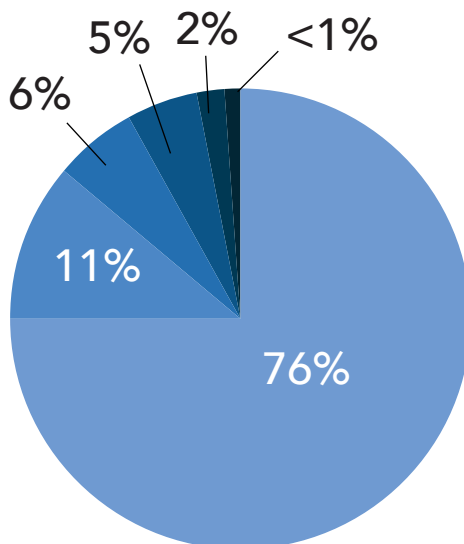
TIME TO AWARD (IN MONTHS)

AAA advanced cases to award significantly faster than U.S. District Courts in 2024.

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|--|---|---|
| 2.4 MONTHS QUICKEST TIME TO AWARD | 16.6 MONTHS MEDIAN TIME TO AWARD | 31.6 MONTHS MEDIAN TIME TO TRIAL IN U.S. DISTRICT COURT |
|--|---|---|

DISPOSITION BREAKDOWN FOR CASES CLOSED IN 2024

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|----------------|-------|
| Settled | 2,640 |
| Awarded | 377 |
| Withdrawn | 200 |
| Dismissed | 161 |
| Administrative | 74 |
| Consolidated | 19 |



76%
OF CASES SETTLED
PRIOR TO AWARD.

20%
OF SETTLED CASES CLOSED
BEFORE INCURRING
ARBITRATOR COMPENSATION.

CASE FILING FEES

Employers are required to pay for all arbitrator compensation. The AAA caps employee administrative fees on a case at \$350. In many instances, the fee is much less. In 2024, employees paid no administrative fees in 1,747 cases. These included cases where AAA waived fees for employees who could not afford their share of the fee or the employer paid fees on the employee's behalf.

COMMITMENT TO DIVERSITY IN 2024

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|----------------------|-----------------------------|
| 50% DIVERSE PANEL | 51% DIVERSE APPOINTMENTS |
|----------------------|-----------------------------|

