



MASS ARBITRATION

Consumer & Employment

2024

Consumer

Total Number of Mass Arbitrations submitted in 2024

Total Number of Individual Filings in 2024

247,327

Number of Cases That Proceeded to Individual Merits Arbitration in 2024

24,043

TOP INDUSTRIES IN 2024



Gaming/





37,975 32,318 Telecommunications Healthcare



21,842



18,817

Financial

Technology

Employment

Total Number of Mass Arbitrations submitted in 2024

Total Number of Individual Filings in 2024

33,022

Number of Cases That Proceeded to Individual Merits Arbitration in 2024

TOP INDUSTRIES IN 2024



31,932

Technology



Restaurant/

Food Service



204 Transportation

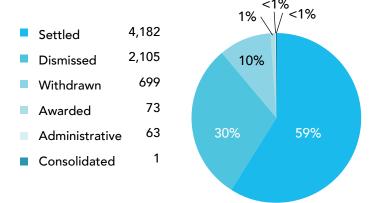


173 Healthcare

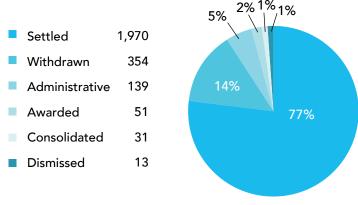


Financial Services

Only 1% of 7,123 cases closed in 2024 were awarded



Only 2% of 2,558 cases closed in 2024 were awarded



MONETARY AWARDS IN 2024

TOTAL AMOUNT AWARDED

364,699

Average Award \$10,131

Median Award \$7,537

Largest Award \$33,742

MONETARY AWARDS IN 2024

TOTAL AMOUNT AWARDED

\$2,865,860

Average Award \$124,603 Median Award \$22,667

Largest Award \$1,736,962



