

DISASTER RELIEF

Large Volume Mediations



2024

CURRENT PROGRAM

North Carolina Disaster Mediation Program

Since 2006, the American Arbitration Association® (AAA®) has proudly administered the North Carolina Disaster Mediation Program under legislation enacted by the North Carolina Legislature. This program provides a non-adversarial mediation process to resolve disputed residential property insurance claims for damages caused by declared disasters.

MEDIAN TIMEFRAMES (IN DAYS)

45
DAYS

TIME TO
CASE CLOSURE

9
DAYS

TIME FROM FILING
TO APPOINTMENT
OF MEDIATOR

502 Filings from
2018-2024

65% Settlement

PAST PROGRAMS

Disaster Mediation

Storm Sandy



New York

At the closing, AAA had administered **3,360** mediations, with a settlement rate of **63%**.



New Jersey

At the closing, AAA had administered **991** mediations, with a settlement rate of **67%**.

Hurricanes Katrina and Rita



Louisiana and Mississippi

Louisiana and Mississippi designated the AAA as administrator of their catastrophe-claims programs, with a total of **17,831** cases filed and a **76%** settlement rate.

Hurricane Andrew



Florida

This Florida-mandated program had a settlement of **92%** for their **2,500+** cases.

