

# Bridget M. McCormack

## President and CEO

### American Arbitration Association®–International Centre for Dispute Resolution®

Bridget M. McCormack is the President and CEO of the American Arbitration Association–International Centre for Dispute Resolution® (AAA-ICDR®), the preeminent global provider of alternative dispute resolution services ([www.adr.org](http://www.adr.org)). She assumed this role in February 2023, bringing an extensive background in judicial service, court administration, and scholarship, along with a track record of advocacy for innovation and technology in dispute resolution.

McCormack has distinguished herself as an educator, advisor, and influential member of prestigious legal and professional organizations. She serves on the Council of the American Law Institute (ALI); the Advisory Board of the Institute for the Advancement of the American Legal System (IAALS); the Washington University Artificial Intelligence Advisory Board; and the Board of the American Review of International Arbitration. She is a member of the AI Council of the National Center for State Courts, the Board of Trustees for the Foundation for International Arbitration Advocacy, and the Board of AccessLex Institute. She is also a founding steering committee member of Duke Law School's Responsible AI in Legal Services (RAILS) initiative.

Her recent prior service includes Strategic Advisor to the Future of the Profession Initiative at the University of Pennsylvania Carey Law School, where she advised on the integration of generative AI and innovation in legal education and practice. She was also Chair of the ABA Section on Legal Education and Admission to the Bar, and a member of the Governing Board of the ABA Center for Innovation. In addition to her legal and academic leadership, McCormack is a fellow of the College of Law Practice Management, a special advisor to the ABA Task Force on AI, and a member of the Wall Street Journal CEO Council.

In her role as AAA-ICDR President and CEO, McCormack continues to speak and write frequently about access to justice, alternative dispute resolution, innovation, technology, and artificial intelligence in the legal profession. She authored an article in 2024 in the ABA's book on AI, *Who's Law is it Anyway: A GenAI Optimist has Thoughts*. In 2025, her speaking engagements include keynote presentations at the Legal Value Network Annual Conference on *Rewriting the Rules: Leading in a Disruptive Market*, Tel Aviv Arbitration Week on *Imagining the Not-Too-Distant Future of Dispute Resolution*, and McKinsey's Americas Data and AI Summit on *Expanding Access to Legal Services by Bringing Humans & AI Together*.

Before her tenure with the AAA-ICDR, McCormack was Chief Justice of the Michigan Supreme Court, a position her peers selected her for in January 2019 after she served for six years as an associate justice. While on the Court, she championed innovation and the use of technology to improve access to justice, including launching the first statewide online dispute resolution platform and a statewide eviction diversion program during the COVID-19 pandemic. She also co-chaired the Technology and Rapid Response Committees for the Conference of Chief Justices and the Conference of State Court Administrators during this time.

A graduate of New York University School of Law, McCormack began her legal career in New York City before joining the Yale Law School faculty in 1996, and then the University of Michigan Law School in 1998, where she taught criminal law, legal ethics, and clinical courses. She served as Associate Dean for Clinical Affairs from 2002 to 2012.

McCormack has been recognized for her leadership and contributions, with several awards highlighting her dedication to diversity, innovation, and excellence in the legal profession. Notable recognitions include the Monica Bay Women of Legal Tech Award in 2025, presented during Legalweek in New York City, honoring women driving change in the legal industry through technology and innovation. She received the Sunshine Award from the Michigan Press Association in 2023 for promoting transparency in public service, and the Rebuilding Justice Award from the Institute for the Advancement of the American Legal System in 2023, recognizing her commitment to legal reform. In 2022, Michigan Lawyers Weekly named her the leading “Influential Woman in Law,” and The Detroit News honored her as Michiganiaan of the Year in 2020.

McCormack is married to Steven Croley, Ford Motor Company’s general counsel and chief policy officer. They have four adult children.